

## **CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES\***

### **ALABAMA**

Alabama Department of Postsecondary Education  
Private School Licensure Division  
P.O. Box 302130  
Montgomery, AL 36130-2130  
<https://www.accs.cc/index.cfm/school-licensure/complaints/>

### **ALASKA**

Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
[EED.ACPE-IA@alaska.gov](mailto:EED.ACPE-IA@alaska.gov)  
[http://acpe.alaska.gov/ABOUT\\_US/Consumer\\_Protection](http://acpe.alaska.gov/ABOUT_US/Consumer_Protection)

Alaska Office of Attorney General  
Consumer Protection Unit  
1031 W. Fourth Avenue, Suite 200  
Anchorage, AK 99501-5903  
Anchorage: 907-269-5200  
Outside Anchorage: 1-888-576-2529  
[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)  
[www.law.alaska.gov/consumer](http://www.law.alaska.gov/consumer)  
[http://www.law.state.ak.us/pdf/consumer/Form\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/Form_complaint.pdf)

### **ARIZONA**

Arizona State Board for Private Postsecondary Education  
1740 W. Adams, 3rd Floor  
Phoenix, AZ 85007  
Phone: 602-542-5709  
<https://ppse.az.gov/complaint>

### **ARKANSAS**

Arkansas Department of Higher Education  
Coordinating Board  
423 Main Street, Suite 400 Little Rock, AR 72201  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Arkansas State Board of Private Career Education  
423 Main Street  
Little Rock, AR 72201  
[sbpce@arkansas.gov](mailto:sbpce@arkansas.gov)

<http://www.sbpce.arkansas.gov/complaint-process>

## **CALIFORNIA**

California Bureau of Private Postsecondary Education

P.O. Box 980818

West Sacramento, CA 95798-0818

Phone: 916-431-6959

(800): 1-888-370-7589

FAX: 916-263-1895

[dca@dca.ca.gov](mailto:dca@dca.ca.gov)

[http://www.bppe.ca.gov/forms\\_pubs/complaint.pdf](http://www.bppe.ca.gov/forms_pubs/complaint.pdf)

## **COLORADO**

Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

<http://higher.ed.colorado.gov/Academics/Complaints/>

## **CONNECTICUT**

Office of Higher Education

450 Columbus Boulevard, Suite 510 Hartford, CT 06103-1841

Phone: 860-947-1800

[www.ctohe.org](http://www.ctohe.org)

<http://www.ctohe.org/StudentComplaints.shtml>

Department of Consumer Protection

Complaint Center

450 Columbus Boulevard Hartford, CT 06103

Phone: 860-713-6100

[dcp@frauds@ct.gov](mailto:dcp@frauds@ct.gov)

<http://ct.gov/dcp/cwp/view.asp?a=4302&q=506512>

Consumer Complaint Hotline: 800-842-2649

## **DELAWARE**

Delaware Higher Education Office

Townsend Building

401 Federal Street, Suite 2

Dover, DE 19901

302-735-4120

1-800-292-7935

[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

Delaware Department of Justice  
Consumer Protection Unit  
Carvel State Office Bldg.  
820 N. French Street, 5<sup>th</sup> Floor  
Wilmington, DE 19801  
Phone: 302-577-8600  
Fax: 302-577-6499  
[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)  
<http://attorneygeneral.delaware.gov/fraud/cpu/complaint/>

## **DISTRICT OF COLUMBIA**

District of Columbia  
Office of the State Superintendent of Education  
Higher Education Licensure Commission  
810 First Street, NE  
Second Floor  
Washington, DC 20002  
(202) 727-6436  
<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Government of the District of Columbia  
Office of the Attorney General  
441 4<sup>th</sup> Street, NW  
Suite 600 South  
Washington, DC 20001  
OAG Consumer Protection Hotline: (202) 442-9828  
Fax: (202) 741-8789  
Website: [www.oag.dc.gov](http://www.oag.dc.gov)  
<http://oag.dc.gov/service/submit-consumer-complaint>

## **FLORIDA**

Florida Department of Education  
Commission for Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
Email: [cieinfo@fldoe.org](mailto:cieinfo@fldoe.org)  
Fax: 850-245-3238  
[Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

## **GEORGIA**

State of Georgia  
Nonpublic Postsecondary Education Commission  
2082 East Exchange Place  
Suite 220

Tucker, GA 30084-5305  
770-414-3300  
<https://gnpec.georgia.gov/student-complaints>

## **HAWAII**

State of Hawaii Office of Consumer Protection  
Department of Commerce and Consumer Affairs  
235 South Beretania Street, Room 801  
Honolulu, Hawaii 96813-2419  
P: 808-586-2630  
F: 808-586-2640  
[hpeap@dcca.hawaii.gov](mailto:hpeap@dcca.hawaii.gov)  
[www.hawaii.gov/dcca/ocp](http://www.hawaii.gov/dcca/ocp)  
<http://cca.hawaii.gov/ocp/consumer-complaint/>

## **IDAHO**

Idaho State Board of Education  
Attn: State Coordinator for Private Colleges and Proprietary Schools  
650 West State Street  
P.O. Box 83720  
Boise, ID 83720-0037  
P: 208-334-2270  
F: 208-334-2632  
[board@osbe.idaho.gov](mailto:board@osbe.idaho.gov)  
<http://www.boardofed.idaho.gov>  
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

## **ILLINOIS**

Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333,  
Springfield, IL 62701-1377  
<http://complaints.ibhe.org/>  
General Information: [info@ibhe.org](mailto:info@ibhe.org)  
Institutional Complaint Hotline: 217-557-7359  
Link to the Online Complaint System: <http://complaints.ibhe.org/>

Illinois State Board of Education  
100 N. 1<sup>st</sup> Street  
Springfield, Illinois 62777  
<http://webprod1.isbe.net/contactisbe/>

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street

Springfield, IL 62701

P: 217-782-1090

P: 1-800-243-0618 (Toll free in IL) <http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>  
<https://ccformsubmission.ilattorneygeneral.net/>

Consumer Fraud Hotlines:

Chicago 800-386-5438

Springfield 800-243-0618

Carbondale 800-243-0607

## **INDIANA**

Indiana Commission for Higher Education

Attn: Complaints

101 West Ohio Street, Suite 550

Indianapolis, IN 46204-1984

<http://www.in.gov/che/2743.htm>

## **IOWA**

Iowa College Student Aid Commission

430 E. Grand Ave., FL 3

Des Moines, IA 50309

(877) 272-4456

<https://www.iowacollegeaid.gov/content/forms-and-applications>

## **KANSAS**

Kansas Board of Regents

1000 SW Jackson Street, Suite 520

Topeka, KS 66612-1368

785-430-4240

[http://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

## **KENTUCKY**

CPE Consumer Complaint

Council on Postsecondary Education

1024 Capital Center Dr. Suite 320

Frankfort, KY 40601

Email: [cpeconsumercomplaint@ky.gov](mailto:cpeconsumercomplaint@ky.gov) [http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

Kentucky Commission on Proprietary Education

300 Sower Boulevard

Frankfort, KY 40601

502-564-4185

<http://kcpe.ky.gov> <http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Office of the Attorney General

Consumer Protection Division  
1024 Capital Center Drive  
Frankfort, KY 40601  
502-696-5389

[Consumer.protection@ag.ky.gov](mailto:Consumer.protection@ag.ky.gov)

<http://ag.ky.gov/family/consumerprotection/complaints/Pages/default.aspx>

## **LOUISIANA**

Louisiana Board of Regents  
P.O. Box 3677  
Baton Rouge, LA 70821-3677  
P: 225-342-4253

<http://www.regents.la.gov/subhome/students>

## **MAINE**

Maine Department of Education  
23 State House Station  
Augusta, ME 04333-0023

<http://www.maine.gov/doe/index.html>

P: 207-624-6600

F: 207-624-6700

Office of the Maine Attorney General  
Attorney General's Consumer  
Information and Mediation Service  
6 State House Station  
Augusta, ME 04333

P: 800-436-2131

[consumer.mediation@maine.gov](mailto:consumer.mediation@maine.gov)

[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

## **MARYLAND**

Maryland Office of the Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202

P: 410-528-8662

P: 888-743-0023 (toll-free)

<http://www.oag.state.md.us/Consumer/complaint.htm>

## **MASSACHUSETTS**

Massachusetts Department of Higher Education  
One Ashburton Place  
Room 1401  
Boston, MA 02108

P: 617-944-6950

<http://www.mass.edu/forstufam/complaints/complaints.asp>

## **MICHIGAN**

State of Michigan

Department of Licensing and Regulatory Affairs

Corporations, Securities & Commercial Licensing Bureau

Administrative Services Section – Complaint Intake

P.O. Box 30018

Lansing, MI 48909

The Statement of Complaint and related forms may be obtained at <http://www.michigan.gov/pss> under Consumer Information, or you may request a form and information by telephone at 517-241-9223.

## **MISSISSIPPI**

Mississippi Commission on College Accreditation

3825 Ridgewood Road

Jackson, MS 39211

P: 601-432-6372

[www.mississippi.edu/mcca/](http://www.mississippi.edu/mcca/)

<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission of Proprietary Schools and College Registration

3825 Ridgewood Road

Jackson, MS 39211

P: 601-432-6185

<http://www.sbcjc.cc.ms.us/pdfs/pg/PSComplaintForm.pdf>

Office of the Attorney General

State of Mississippi

P.O. Box 220

Jackson, MS 39205P: 601-359-3680

<http://www.ago.state.ms.us/index.php/contact> (email)

<http://www.ago.state.ms.us/forms/complaint-form/>

## **MISSOURI**

Missouri Department of Higher Education

205 Jefferson Street

P.O. Box 1469

Jefferson City, MO 65102-1469

P: 573-751-2361

P: 800- 473-6757

[info@dhe.mo.gov](mailto:info@dhe.mo.gov) (email)

<https://dhe.mo.gov/contactus.php>

## **MONTANA**

Montana University System  
Office of the Commissioner of Higher Education  
2500 Broadway Street  
P.O. Box 203201  
Helena, MT 59620-3201  
P: 406-444-6570  
<http://mus.edu/che/arsa/StateAuthorization/Students.asp>

Montana Department of Justice  
Office of Consumer Protection  
P.O. Box 200151  
Helena, MT 59620-0151  
[contactocp@mt.gov \(email\)](mailto:contactocp@mt.gov)  
P: 406-444-4500  
P: 800-481-6896  
<https://dojmt.gov/consumer/consumer-complaints/>

## **NEBRASKA**

Nebraska's Coordinating Commission for Postsecondary Education  
P.O. Box 95005  
Lincoln, NE 68509-5005  
P: 402-471-2847  
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Office of the Attorney General  
2115 State Capitol  
Lincoln, NE 68509  
Consumer Protection Division (toll-free): 800-727-6432  
Consumer Protection Division - En Espanol: 888-850-7555  
Email: [ago.consumer@nebraska.gov](mailto:ago.consumer@nebraska.gov)

Nebraska Department of Education  
301 Centennial Mall South  
P.O. Box 94987  
Lincoln, NE 68509-4987  
P: 402-471-2295  
<https://www.education.ne.gov/cc/complaint-form/>

## **NEVADA**

Nevada Commission on Postsecondary Education  
8778 South Maryland Parkway  
Suite 115  
Las Vegas, Nevada 89123  
Phone: 702-486-7330

[www.cpe.state.nv.us](http://www.cpe.state.nv.us)

### **NEW HAMPSHIRE**

New Hampshire Department of Education

101 Pleasant Street

Concord, NH 03301-3494

603-271-3494

<http://www.education.nh.gov/highered/>

<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

### **NEW JERSEY**

New Jersey Commission on Higher Education

Office of the Secretary

of Higher Education

1 John Fitch Plaza,

10th Floor, PO Box 542,

Trenton, NJ 08625-0542

609-292-4310

<http://www.state.nj.us/highereducation/>

<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Division of Consumer Affairs

124 Halsey Street

Newark, New Jersey 07102

973-504-6200

<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

### **NEW MEXICO**

New Mexico Higher Education Department

Private Postsecondary Schools Division

2044 Galisteo St., Suite 4

Santa Fe, NM 87505-2100

505-476-8400

<http://www.hed.state.nm.us/institutions/complaints.aspx>

### **NEW YORK**

Office of College and University Evaluation

New York State Education Department

89 Washington Avenue

Room 960 EBA

Albany, NY 12234

Phone: 518-474-1551

E-mail [ocueinfo@nysed.gov](mailto:ocueinfo@nysed.gov)

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

New York State Education Department  
116 West 32nd Street, 5th Floor  
New York, New York 10001  
212-643-4760  
<http://www.acces.nysed.gov/bpss/student-rights>

New York State Department of State  
Division of Consumer Protection  
Consumer Assistance Unit  
99 Washington Avenue  
Albany, New York 12231—0001  
Consumer Assistance Hotline: 518-474-8583 or 800-697-1220  
<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

### **NORTH CAROLINA**

North Carolina Community College System Office of Proprietary Schools  
200 West Jones St.  
Raleigh, North Carolina 27603  
Phone: 919-807-7100  
<http://www.nccommunitycolleges.edu/proprietary-schools>

North Carolina Department of Justice  
Consumer Protection Division  
Attorney General's Office  
Mail Service Center 9001  
Raleigh, NC 27699-9001  
<http://www.ncdoj.gov/Consumer/2-2-12-File-a-Complaint.aspx>  
<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

### **NORTH DAKOTA**

North Dakota Department of Career and Technical Education  
State Capitol – 15<sup>th</sup> Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610  
Phone: 701.328.3180  
Fax: 701.328.1255  
E-mail: [cte@nd.gov](mailto:cte@nd.gov)  
Web: <http://www.nd.gov/cte/>

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 E. Interstate Ave. Suite 200  
Bismarck, ND 58503-5574  
<https://attorneygeneral.nd.gov/sites/ag/files/documents/ConsumerComplaint-SFN7418.pdf>

## **OHIO**

Ohio State Board of Career Colleges and Schools

30 East Broad Street, Suite 2481

Columbus, OHIO 43215-31414

Phone: 614-466-2752

Fax: 614-466-2219

Toll Free: 877-275-4219

E-mail: [bpsr@scr.state.oh.us](mailto:bpsr@scr.state.oh.us)

Website: <http://scr.ohio.gov/>

<http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68>

Ohio Department of Higher Education

25 South Front Street

Columbus, OH 43215

Tel: (614) 466-6000

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General

Consumer Protection Section

30 E. Broad St., 14<sup>th</sup> Floor

Columbus, OH 43215

800-282-0515

<http://www.ohioattorneygeneral.gov/>

## **OKLAHOMA**

Oklahoma State Regents for Higher Education

655 Research Parkway, Suite 200

Oklahoma City, OK 73104

<http://www.okhighered.org/current-college-students/complaints.shtml>

### **State of Oklahoma**

**Oklahoma Board of Private Vocational Schools** 3700 N.W. Classen Boulevard, Suite 250

Oklahoma City, OK 73118

Phone: 405-528-3370

<http://obpvs.ok.gov/>

Oklahoma Office of the Attorney General

Public Protection Unit

Attn: Investigative Analyst

313 N.E. 21st Street

Oklahoma City, OK 73105

Phone: 405-521-3921

<http://www.oag.ok.gov//>

## **OREGON**

Higher Education Coordinating Commission

Private Postsecondary Education

Office of Degree Authorization

255 Capitol St NE, Salem, OR 97310

<http://www.oregon.gov/highered/institutions-programs/private/Documents/ODA/ODA-Student-Complaint-Form.pdf>

Higher Education Coordinating Commission

Office of Private Postsecondary Education: Private Career Schools

775 Court Street NE

Salem, OR 97301-3827

[http://www.oregon.gov/HigherEd/Pages/priv\\_career\\_schools.aspx](http://www.oregon.gov/HigherEd/Pages/priv_career_schools.aspx)

[http://www.oregon.gov/highered/Documents/HECC/PCS/ComplaintProcedure\(H\).pdf](http://www.oregon.gov/highered/Documents/HECC/PCS/ComplaintProcedure(H).pdf)

Oregon Department of Justice

Consumer Protection

Toll-Free: 1-877-877-9392

Email: [help@oregonconsumer.gov](mailto:help@oregonconsumer.gov)

<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

## **PENNSYLVANIA**

Pennsylvania Department of Education

333 Market Street, 12<sup>th</sup> floor

Harrisburg, PA 17126

717-783-8228

[http://www.education.pa.gov/Postsecondary-](http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1)

[Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1](http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1)

Pennsylvania Office of Attorney General

Bureau of Consumer Protection

15<sup>th</sup> Floor, Strawberry Square

Harrisburg, PA 17120

800-441-2555

[https://www.attorneygeneral.gov/Quick\\_Links/Pennsylvania\\_Attorney\\_General\\_Complaint\\_Forms/](https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/)

## **PUERTO RICO**

Puerto Rico Council on Higher Education

P.O. Box 1900

San Juan, PR 00910-1900

787-641-7100

<http://www.ce.pr.gov/>

Puerto Rico Department of Justice

Apartado 9020192  
San Juan, PR 00902-0192  
787-721-2900  
<http://www.justicia.pr.gov/>

## **RHODE ISLAND**

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903  
401-456-6000  
<http://www.ribghe.org/students.htm>

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903  
401-274-4400  
<http://www.riag.ri.gov/ConsumerProtection/About.php>

## **SOUTH CAROLINA**

South Carolina Commission on Higher Education  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
803-737-2260  
<http://www.che.sc.gov/>  
[http://www.che.sc.gov/CHE\\_Docs/academicaffairs/license/Complaint\\_Procedures\\_and\\_Form.pdf](http://www.che.sc.gov/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf)

## **SOUTH DAKOTA**

South Dakota Boards of Regents  
306 E. Capitol Ave., Suite 200  
Pierre, SD 57501  
[info@sdbor.edu](mailto:info@sdbor.edu)  
605-773-3455  
<https://www.sdbor.edu/Pages/default.aspx>

South Dakota Office of Attorney General  
Division of Consumer Protection  
1302 E Hwy 14, Suite 3  
Pierre, SD 57501-8053  
1-800-300-1986 (In-State)  
605-773-4400  
<http://consumer.sd.gov/complaintform.aspx>

## **TENNESSEE**

Tennessee Higher Education Commission  
404 James Robertson Parkway  
Suite 1900  
Nashville, TN 37243  
615-741-3605  
<https://www.tn.gov/thec/>

## **TEXAS**

Texas Workforce Commission  
Career Schools and Colleges  
101 East 15<sup>th</sup> Street, Room 226-T  
Austin, Texas 78778-0001  
800-628-5115 [career.schools@twc.state.tx.us](mailto:career.schools@twc.state.tx.us)  
<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, Texas 78752  
<http://www.thecb.state.tx.us/index.cfm?objectid=C9BD55D4-C5A3-4BC6-9A0DF17F467F4AE9>

Office of Attorney General  
Consumer Protection Division  
P.O. Box 12548  
Austin, TX 78711-2548  
<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

## **UTAH**

Utah Department of Commerce  
Division of Consumer Protection  
160 East 300 South  
Salt Lake City, Utah 84111  
801-530-6601  
[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
<http://consumerprotection.utah.gov/complaints/index.html>

## **VERMONT**

Vermont Agency of Education  
219 North Main Street, Suite 402  
Barre, VT 05641  
802-479-1030  
[aoe.edinfo@vermont.gov](mailto:aoe.edinfo@vermont.gov)  
[http://education.vermont.gov/documents/EDU-VTAOE-Complaint\\_Resolution\\_for\\_Postsecondary\\_Education.pdf](http://education.vermont.gov/documents/EDU-VTAOE-Complaint_Resolution_for_Postsecondary_Education.pdf)

Vermont Attorney General's Office

109 State Street  
Montpelier, VT 05609  
[AGO.CAP@vermont.gov](mailto:AGO.CAP@vermont.gov) 800-649-2424 or 802-656-3183  
<https://www.uvm.edu/consumer/?Page=complaint.html>

## **VIRGINIA**

State Council of Higher Education for Virginia  
101 N. 14<sup>th</sup> St., 10<sup>th</sup> Floor  
James Monroe Building  
Richmond, VA 23219  
804-225-2600  
[communications@schev.edu](mailto:communications@schev.edu)  
<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

## **WASHINGTON**

Washington Student Achievement Council  
917 Lakeridge Way SW  
Olympia, WA 98502  
360-753-7800  
[info@wsac.wa.gov](mailto:info@wsac.wa.gov)  
<http://www.wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board  
128 10<sup>th</sup> Avenue SW  
P.O. Box 43105  
Olympia, WA 98504-3105  
360-709-4600  
[workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)  
[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp)

Washington State  
Office of the Attorney General  
1125 Washington Street SE  
P.O. Box 40100  
Olympia, WA 98504-0100  
360-753-6200  
<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection> (contact form)  
<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (general consumer complaint form)

## **WEST VIRGINIA**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd., East, Suite 700  
Charleston, WV 25301  
<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

<http://wvctcs.org/student-complaints/>

West Virginia Office of the Attorney General  
Consumer Protection Division  
P.O. Box 1789  
Charleston, WV 25326-1789  
Consumer Protection Hotline: 1-800-368-8808  
[complaint@wvago.gov](mailto:complaint@wvago.gov)  
<http://www.ago.wv.gov/consumerprotection/Pages/default.aspx>

### **WISCONSIN**

State of Wisconsin Educational Approval Board  
431 Charmany Drive, Suite 102  
Madison, WI 53719  
Phone: 608-266-1996  
Fax: 608-264-8477  
Email: [eabmail@eab.wisconsin.gov](mailto:eabmail@eab.wisconsin.gov)  
<http://eab.state.wi.us/resources/complaint.asp>

### **WYOMING**

Wyoming Department of Education  
Hathaway Building, 2<sup>nd</sup> Floor  
2300 Capitol Avenue  
Cheyenne, WY 82002  
Phone: 307-777-7675 | Fax: 307-777-6234 | Website: [edu.wyoming.gov](http://edu.wyoming.gov)  
<http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf>

Office of the Attorney General  
Consumer Protection Unit  
Kendrick Building  
2320 Capitol Avenue  
Cheyenne, WY 82002  
<http://ag.wyo.gov/cpu/consumer-complaints>

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\*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.