

## Contact Information for Student Complaint Processes\*

### **ALABAMA**

Alabama Community College System Private School Licensing Division  
P.O. Box 302130, Montgomery, AL 36130-2130 Phone: 334.293.4500  
<https://www.accs.edu/about-accs/private-school-licensure/complaints/>

### **ALASKA**

Alaska Commission on Postsecondary Education  
P.O. Box 110505, Juneau, AK 99811  
[EED.ACPE-IA@alaska.gov](mailto:EED.ACPE-IA@alaska.gov)  
<https://acpsecure.alaska.gov/>

Alaska Office of Attorney General Consumer Protection Unit  
1031 W. Fourth Avenue, Suite 200  
Anchorage, AK 99501  
Phone: Anchorage: 907-269-5100  
Email: [attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)  
<http://www.law.alaska.gov/department/civil/consumer/cpindex.html>

### **ARIZONA**

Arizona State Board for Private Postsecondary Education  
1740 W. Adams Street, #3008, Phoenix, AZ 85007  
Phone: 602-542-5709  
[www.azppse.gov](http://www.azppse.gov)  
<https://ppse.az.gov/complaint>

### **ARKANSAS**

Arkansas Division of Higher Education  
Division of Academic Affairs  
423 Main Street, Suite 400,  
Little Rock, AR 72201  
Phone: 501-371-2000  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
<https://www.adhe.edu/institutions/academic-affairs/institutional-certification-advisory-committee/grievance-form>

Arkansas State Board of Private Career Education  
423 Main Street, Little Rock, AR 72201  
Phone: 501-371-2000  
[dhe.private.careered@adhe.edu](mailto:dhe.private.careered@adhe.edu)  
<https://www.adhe.edu/private-career-education/students/>

### **CALIFORNIA**

California Bureau of Private Postsecondary Education  
1747 North Market Blvd., Suite 225  
Sacramento, CA 95834  
Phone: (916) 574-8900 or (888) 370-7589 (press 3 when prompted)  
FAX: (916) 263-1897  
[bppe.enforcement@dca.ca.gov](mailto:bppe.enforcement@dca.ca.gov)  
<http://www.bppe.ca.gov>

## Contact Information for Student Complaint Processes\*

### **COLORADO**

Colorado Department of Higher Education & Private Occupational Schools

1600 Broadway, Suite 2200, Denver, CO 80202

Phone: 303-862-3001

Fax: 303-996-1329

<https://higher.ed.colorado.gov/students/how-do-i/file-a-student-complaint>

### **CONNECTICUT**

Office of Higher Education

450 Columbus Boulevard, Suite 707, Hartford, CT 06103-1841

Phone: 860-947-1800

<https://www.ohe.ct.gov/StudentComplaints.shtml>

Department of Consumer Protection

450 Columbus Boulevard, Suite 901

Hartford, Connecticut 06103-1840

Phone: 860-713-6100

Consumer Complaint Hotline: 800-842-2649 Email: [dcp.complaints@ct.gov](mailto:dcp.complaints@ct.gov)

<https://portal.ct.gov/DCP/Complaint-Center/Complaint-Forms-and-Procedures>

### **DELAWARE**

Delaware Higher Education Office

Townsend Building

401 Federal Street, Suite 2

Dover, DE 19901

Phone: 302-735-4120

Toll Free: 800-292-7935

[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)

<https://education.delaware.gov/>

<https://education.delaware.gov/wp-content/uploads/2023/10/PBTS-Complaint-Form.pdf>

Delaware Department of Justice Consumer Protection Unit Carvel State Office Bldg.

820 N. French Street, 5<sup>th</sup> Floor, Wilmington, DE 19801

Phone: 302-577-8600 or (800) 220-5424

Email: [consumer.protection@delaware.gov](mailto:consumer.protection@delaware.gov)

<http://attorneygeneral.delaware.gov/fraud/cpu/complaint/>

### **DISTRICT OF COLUMBIA**

Office of the State Superintendent of Education

Higher Education Licensure Commission

1050 First St. NE, Fifth Floor

Washington, DC 20002

Phone: (202) 727-6436

Email: [osse@dc.gov](mailto:osse@dc.gov)

<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

## Contact Information for Student Complaint Processes\*

Government of the District of Columbia Office of the Attorney General  
400 6th Street NW, Washington, DC 20001  
Phone: (202) 727-3400  
Fax: (202) 347-8922

OAG Consumer Protection Hotline: (202) 442-9828  
[consumer.protection@dc.gov](mailto:consumer.protection@dc.gov)  
<http://oag.dc.gov/service/submit-consumer-complaint>

### **FLORIDA**

Florida Department of Education  
Commission for Independent Education  
325 W. Gaines Street, Suite 1414  
Tallahassee, FL 32399-0400  
Email: [cieinfo@fldoe.org](mailto:cieinfo@fldoe.org) ; [Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
Fax: 850-245-3238  
<https://www.fldoe.org/policy/cie/student-concerns.stml>

### **GEORGIA**

State of Georgia Nonpublic Postsecondary Education Commission  
2082 East Exchange Place, Suite 220  
Tucker, GA 30084-5305  
Phone: 770-414-3300  
<https://gnpec.georgia.gov/student-resources/complaints-against-institution>

### **HAWAII**

State of Hawaii Office of Consumer Protection Department of Commerce and Consumer Affairs  
Leiopapa A Kamehameha Building  
235 South Beretania Street, Suite 801  
Honolulu, Hawaii 96813  
Phone: 586-2630  
Fax: 586-2640  
Email: [ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)  
<https://web2.dcca.hawaii.gov/ocpcomplaint/>

Hawaii Post-Secondary Education Authorization Program  
Phone: 808-586-7327  
<http://cca.hawaii.gov/hpeap/student-complaint-process/>

### **IDAHO**

Idaho State Board of Education  
650 West State Street, 3<sup>rd</sup> Floor  
Boise, ID 83720  
Phone: 208-334-2270  
Fax: 208-334-2632  
Email: [board@osbe.idaho.gov](mailto:board@osbe.idaho.gov) <http://boardofed.idaho.gov>  
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

## Contact Information for Student Complaint Processes\*

### **ILLINOIS**

Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333  
Springfield, IL 62701-1377  
Email: [info@ibhe.org](mailto:info@ibhe.org)  
Institutional Complaint Hotline: 217-557-7359  
<http://complaints.ibhe.org/>  
Link to the Online Complaint System: <http://complaints.ibhe.org/>

Illinois State Board of Education  
100 N. 1st Street  
Springfield, Illinois 62777  
<https://www.isbe.net/>

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62701  
Phone: 217-782-1090  
Toll Free: 800-243-0618 (Toll free in IL)  
<https://www.illinoisattorneygeneral.gov/consumer-protection/>  
<https://www.illinoisattorneygeneral.gov/File-A-Complaint/>  
Consumer Fraud Hotlines:  
Chicago: 800-386-5438  
Springfield: 800-243-0618  
Carbondale: 800-243-0607

### **INDIANA**

Indiana Commission for Higher Education  
Attn: Complaints  
101 West Ohio Street, Suite 330  
Indianapolis, IN 46204-1984  
<http://www.in.gov/che/2744.htm>  
email: [complaints@che.in.gov](mailto:complaints@che.in.gov)

### **IOWA**

Iowa College Student Aid Commission  
475 SW 5th St., Suite D, Des Moines IA 50309  
Phone: 877- 272-4456  
<https://www.iowacollegeaid.gov/StudentComplaintForm>

### **KANSAS**

Kansas Board of Regents  
1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
Phone: 785-430-4240  
[http://www.kansasregents.org/academic\\_affairs/private\\_out\\_of\\_state/complaint\\_process](http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process)

## Contact Information for Student Complaint Processes\*

### **KENTUCKY**

Kentucky Council on Postsecondary Education  
100 Airport Road, Third Floor  
Frankfort, KY 40601  
Phone: 502-573-1555  
Email: [cpeconsumercomplaint@ky.gov](mailto:cpeconsumercomplaint@ky.gov)  
[http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)

Kentucky Commission on Proprietary Education  
300 Sower Boulevard  
Frankfort, KY 40601  
Phone: 502-564-4185  
<https://kcpe.ky.gov/Documents/FormtoFileaComplaint.pdf>

### **LOUISIANA**

Louisiana Board of Regents  
1201 North 3rd St, Suite 6-200  
Baton Rouge, LA 70802  
Phone: 225-342-4253  
<https://www.laregents.edu/student-complaint-process/>

### **MAINE**

Maine Department of Education  
23 State House Station  
Augusta, ME 04333-0023  
Phone: 207-624-6600  
Fax: 207-624-6700  
<http://www.maine.gov/doe/index.html>  
Office of the Maine Attorney General  
Attorney General's Consumer Information and Mediation Service  
6 State House Station  
Augusta, ME 04333  
Phone: 207-626-8800  
[http://www.maine.gov/ag/consumer/complaints/complaint\\_form.shtml](http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml)

### **MARYLAND**

Maryland Office of the Attorney General Consumer Protection Division  
200 St. Paul Place, Baltimore, MD 21202  
Phone: 410-528-8662  
Toll Free: 888-743-0023  
<https://www.marylandattorneygeneral.gov/Pages/CPD/complaint.aspx>

### **MASSACHUSETTS**

Massachusetts Department of Higher Education  
One Ashburton Place, Room 1401  
Boston, MA 02108  
Phone: 617-944-6950  
<http://www.mass.edu/forstufam/complaints/complaints.asp>

## Contact Information for Student Complaint Processes\*

### **MICHIGAN**

State of Michigan  
Department of Labor and Economic Opportunity  
Employment & Training, Post-Secondary Schools  
P.O. Box 30726  
Lansing, MI 48907  
Phone: 517-335-4000  
<http://www.michigan.gov/pss>

### **MINNESOTA**

Minnesota Office of Higher Education  
450 Energy Park Drive, Suite 350, St. Paul, MN 55108  
Phone: 651-642-0567  
Toll Free: 800-657-3866  
Email: [info.ohe@state.mn.us](mailto:info.ohe@state.mn.us) <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

### **MISSISSIPPI**

Mississippi Commission on College Accreditation  
3825 Ridgewood Road, Jackson, MS 39211  
Phone: 601-432-6198  
[www.mississippi.edu/mcca/](http://www.mississippi.edu/mcca/) [http://www.mississippi.edu/mcca/student\\_complaint\\_process.asp](http://www.mississippi.edu/mcca/student_complaint_process.asp)

Office of the Attorney General State of Mississippi  
550 High Street, Jackson MS 39201  
Phone: 601-359-3680  
Email: <https://www.ago.state.ms.us/contact/> <https://www.ago.state.ms.us/divisions/consumer-protection/consumer-complaint-form/>

### **MISSOURI**

Missouri Department of Higher Education  
301 W. High Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
P: 573-751-2361 Fax: (573) 751-6635  
Email: [info@dhewd.mo.gov](mailto:info@dhewd.mo.gov)  
<https://dhewd.mo.gov/contactus.php>

### **MONTANA**

Montana University System  
Office of the Commissioner of Higher Education  
560 N. Park Ave., P.O. Box 203201, Helena, MT 59620-3201  
Phone: 406-449-9124  
<https://www.mus.edu/MUS-Statement-of-Complaint-Process.html>

Montana Department of Justice Office of Consumer Protection  
P.O. Box 200151, Helena, MT 59620-0151  
Phone: 406-444-4500  
Toll Free: 800-481-6896  
<https://dojmt.gov/consumer/consumer-complaints/>

## Contact Information for Student Complaint Processes\*

### **NEBRASKA**

Nebraska's Coordinating Commission for Postsecondary Education  
P.O. Box 95005, Lincoln, NE 68509-5005  
Phone: 402-471-4825

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Office of the Attorney General  
2115 State Capitol, Lincoln, NE 68509  
Toll Free: 800-727-6432 Toll Free En Espanol: 888-850-7555  
Email: [ago.consumer@nebraska.gov](mailto:ago.consumer@nebraska.gov)  
<https://protectthegoodlife.nebraska.gov/>

Nebraska Department of Education  
Street Address (FedEx, UPS, and in-person contact):  
500 S. 84th St., 2nd Floor  
Lincoln, NE 68510-2611

Correspondence (USPS):  
P.O. Box 94987  
Lincoln, NE 68509-4987

Phone: 402-471-2295  
Email: [Nde.investigations@nebraska.gov](mailto:Nde.investigations@nebraska.gov)  
<https://www.education.ne.gov/>

### **NEVADA**

Nevada Commission on Postsecondary Education  
2800 E. St. Louis, Las Vegas, Nevada 89104  
Phone: 702-486-7330

[http://cpe.nv.gov/Students/Students\\_Home/](http://cpe.nv.gov/Students/Students_Home/)

### **NEW HAMPSHIRE**

New Hampshire Department of Education  
101 Pleasant Street, Concord, NH 03301-3852  
Phone: 603-271-3494  
<https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx>

### **NEW JERSEY**

New Jersey Commission on Higher Education Office of the Secretary of Higher Education  
1 John Fitch Plaza, 10th Floor, PO Box 542  
Trenton, NJ 08625-0542  
Phone: 609-292-4310

<http://www.state.nj.us/highereducation/>  
<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Division of Consumer Affairs  
P.O. Box 45025, Newark, New Jersey 07101  
Phone: 973-504-6200  
<https://njconsumeraffairs.state.nj.us/file-a-complaint/>

## Contact Information for Student Complaint Processes\*

### **NEW MEXICO**

New Mexico Higher Education Department Private Postsecondary Schools Division  
2044 Galisteo St., Suite 4, Santa Fe, NM 87505-2100  
Phone: 505-476-8411  
Email: [HigherEd.Info@state.nm.us](mailto:HigherEd.Info@state.nm.us)  
<https://hed.state.nm.us/students-parents/student-complaints>

### **NEW YORK**

New York State Education Department  
Office of the Professions  
89 Washington Avenue  
Albany, NY 12234  
Phone: 518-486-3633  
E-mail: [hedepcom@nysed.gov](mailto:hedepcom@nysed.gov) <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>  
New York State Education Department Bureau of Proprietary School Supervision  
116 West 32nd Street, 5th Floor  
New York, New York 10001 Phone: 212-643-4760  
<http://www.acces.nysed.gov/bpss/student-rights>

New York State Department of State Division of Consumer Protection Consumer Assistance Unit  
99 Washington Avenue, Albany, New York 12231-0001  
Phone: 518-474-8583  
Toll Free: 800-697-1220  
<https://dos.ny.gov/file-consumer-complaint>

### **NORTH CAROLINA**

North Carolina Post-Secondary Education Complaints  
910 Raleigh Road  
Chapel Hill, NC 27514  
Phone: (919) 962-4558  
[studentcomplaint@northcarolina.edu](mailto:studentcomplaint@northcarolina.edu)

If students are unable to resolve a complaint through the institution's grievance procedures, they can review the [Student Complaint Policy \(PDF\)](#) and submit their complaint using the online complaint form at <https://studentcomplaints.northcarolina.edu/form>.

North Carolina Department of Justice Consumer Protection Division Phone: 919-716-6000  
Toll Free: 877-566-7886  
<https://ncdoj.gov/file-a-complaint/>

### **NORTH DAKOTA**

North Dakota Department of Career and Technical Education  
600 E. Boulevard Ave., Dept. 270, Bismarck, ND 58505-0610  
Phone: 701.328.3180  
E-mail: [cte@nd.gov](mailto:cte@nd.gov)  
[https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE\\_Student\\_Complaint\\_Procedure.pdf](https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf)



## Contact Information for Student Complaint Processes\*

### **OHIO**

Ohio State Board of Career Colleges and Schools  
30 East Broad Street, Suite 2481  
Columbus, OH 43215  
Phone: 614-466-2752  
Fax: 614-466-2219  
Toll Free: 877-275-4219  
E-mail: [bpsr@scr.state.oh.us](mailto:bpsr@scr.state.oh.us)  
Website: <http://scr.ohio.gov/>  
<https://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Ohio Department of Higher Education  
25 South Front Street  
Columbus, OH 43215  
Tel: (614) 466-6000  
<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General  
Consumer Protection Section  
30 E. Broad St., 14th Floor  
Columbus, OH 43215  
800-282-0515  
<http://www.ohioattorneygeneral.gov/>

### **OKLAHOMA**

Oklahoma State Regents for Higher Education  
655 Research Parkway, Suite 200, Oklahoma City, OK 73104  
Phone: 405.225.9100  
<http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Board of Private Vocational Schools  
3700 N. Classen Boulevard, Suite 250, Oklahoma City, OK 73118  
Phone: 405-528-3370  
<http://obpvs.ok.gov/students>

### **OREGON**

Higher Education Coordinating Commission  
3225 25th Street SE  
Salem, OR 97302  
Email: [complaints@hecc.oregon.gov](mailto:complaints@hecc.oregon.gov)  
<https://www.oregon.gov/highered/about/Pages/complaints.aspx>

Oregon Department of Justice Consumer Protection  
Toll-Free: 1-877-877-9392  
Email: [help@oregonconsumer.gov](mailto:help@oregonconsumer.gov)  
<https://justice.oregon.gov/consumercomplaints/OnlineComplaints/OnlineComplaintForm/en>

## **Contact Information for Student Complaint Processes\***

### **PENNSYLVANIA**

Pennsylvania Department of Education – Postsecondary and Adult Education

333 Market Street, 12<sup>th</sup> floor, Harrisburg, PA 17126

Phone: 717-783-8228

Email: [RA-HigherEducation@pa.gov](mailto:RA-HigherEducation@pa.gov)

<https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx>

Pennsylvania Office of Attorney General

16<sup>th</sup> Floor, Strawberry Square

Harrisburg, PA 17120 Phone: 717-787-3391

Toll Free: 800-441-2555

<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

### **PUERTO RICO**

Puerto Rico Council on Education

P.O. Box 199000

San Juan, PR 00910-1900 Phone: 787-722-2121

<http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/default.aspx>

[http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA\\_Complaint\\_Process.pdf](http://www.agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf)

Puerto Rico Department of Justice Apartado

9020192 San Juan, PR 00902-0192

Phone: 787-721-2900

<http://www.justicia.pr.gov/>

### **RHODE ISLAND**

Rhode Island Office of the Postsecondary Commissioner

560 Jefferson Boulevard, Suite 200

Warwick, RI 02886

Phone: 401-736-1100

<https://riopc.edu/services/help-for-students/>

Rhode Island Department of Attorney General Consumer Protection Unit

150 South Main Street

Providence, RI 02903

Phone: 401-274-4400

Email: [consumers@riag.ri.gov](mailto:consumers@riag.ri.gov)

<http://www.riag.ri.gov/ConsumerProtection/About.php>

### **SOUTH CAROLINA**

South Carolina Commission on Higher Education

1122 Lady Street, Suite 400, Columbia, SC 29201

Phone: 803-737-2260

<https://www.che.sc.gov/>

<https://che.sc.gov/students-families-and-military/student-resources#StudentComplaintProceduresandForm>

## Contact Information for Student Complaint Processes\*

### **SOUTH DAKOTA**

South Dakota Boards of Regents  
306 E. Capitol Ave., Suite 200, Pierre, SD 57501  
Phone: 605-773-3455  
Email: [info@sdbor.edu](mailto:info@sdbor.edu) <https://www.sdbor.edu/Pages/default.aspx>  
<https://tdx.sdbor.edu/TDClient/33/Portal/Requests/ServiceDet?ID=104>

South Dakota Office of Attorney General Division of Consumer Protection  
1302 E Hwy 14, Suite 3  
Pierre, SD 57501  
Phone: 605-773-4400  
Toll Free: 800-300-1986 (In State) <http://consumer.sd.gov/complaintform.aspx>

### **TENNESSEE**

Tennessee Higher Education Commission  
312 Rosa Parks Ave., 9<sup>th</sup> Floor, Nashville, TN 37243  
Phone: 615-741-3605  
<https://www.tn.gov/thec/>  
<https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html>

### **TEXAS**

Texas Workforce Commission Career Schools and Colleges  
101 East 15<sup>th</sup> Street, Room 226-T  
Austin, Texas 78778-0001  
Toll Free: 800-628-5115  
Email: [career.schools@twc.state.tx.us](mailto:career.schools@twc.state.tx.us)  
<https://www.twc.texas.gov/programs/career-schools-colleges/students>

Texas Higher Education Coordinating Board  
Office of General Counsel  
P.O. Box 12788,  
Austin, TX 78711-2788  
Email: [StudentComplaints@highered.texas.gov](mailto:StudentComplaints@highered.texas.gov)  
<https://www.highered.texas.gov/links/student-complaints/>

Office of Attorney General  
Consumer Protection Division  
P.O. Box 12548  
Austin, TX 78711-2548  
<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

### **UTAH**

Utah Department of Commerce Division of Consumer Protection  
160 East 300 South, Salt Lake City, Utah 84111  
Phone: 801-530-6601  
Toll Free: 800-721-7233  
Email: [consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
<https://db.dcp.utah.gov/complaints.html>

## Contact Information for Student Complaint Processes\*

### **VERMONT**

Vermont Agency of Education

1 National Life Drive, Davis 5, Montpelier, VT 05620-2501

Phone: 802-828-1130

Email: [aoe.edinfo@vermont.gov](mailto:aoe.edinfo@vermont.gov)

<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>

Vermont Attorney General's Office

109 State Street, Montpelier, VT 05609

Phone: 802-828-3171

Toll Fee: 800-649-2424

Email: [AGO.CAP@vermont.gov](mailto:AGO.CAP@vermont.gov)

<https://ago.vermont.gov/cap/get-help-consumer-complaint>

### **VIRGINIA**

State Council of Higher Education for Virginia

101 N. 14<sup>th</sup> St.

10<sup>th</sup> Floor, James Monroe Building

Richmond, VA 23219

Phone: 804-225-2600

Email: [communications@schev.edu](mailto:communications@schev.edu)

<https://www.schev.edu/students/resources/student-complaints>

### **WASHINGTON**

Washington Student Achievement Council

917 Lakeridge Way SW, Olympia, WA 98502

Phone: 360-753-7800

Email: [info@wsac.wa.gov](mailto:info@wsac.wa.gov)

<https://wsac.wa.gov/protecting-education-consumers>

Washington Workforce Training and Education Coordinating Board

128 10<sup>th</sup> Avenue SW, 6<sup>th</sup> Floor

Olympia, WA 98501

Phone: 360-709-4600

Email: [workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)

<https://www.wtb.wa.gov/private-career-schools/school-complaints/>

Washington State

Office of the Attorney General

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504

Phone: 360-753-6200

<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection> (contact form)

<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (general consumer complaint form)

## Contact Information for Student Complaint Processes\*

### WEST VIRGINIA

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd. East, Suite 700  
Charleston, WV 25301  
Phone: 304-558-2101

<https://www.wvhepc.edu/wp-content/uploads/2019/07/Student-Complaint-Process.pdf>

West Virginia Office of the Attorney General  
Consumer Protection Division  
P.O. Box 1789  
Charleston, WV 25326-1789  
Phone: 304-558-8986  
Consumer Protection Hotline: 800-368-8808

Email: [consumer@wvago.gov](mailto:consumer@wvago.gov)

<https://appengine.egov.com/apps/wv/ago/consumercomplaint>

### WISCONSIN

Wisconsin Department of Safety and Professional Services  
Division of Legal Services and Compliance  
P.O. Box 7190  
Madison, WI 53707-7190  
Fax: (608) 266-2264

Email: [dsps@wisconsin.gov](mailto:dsps@wisconsin.gov)

<https://dsps.wi.gov/Pages/SelfService/FileAComplaint.aspx>

### WYOMING

Wyoming Department of Education  
122 W. 25th St., Suite E200  
Cheyenne, WY 82002  
Phone: 307-777-7675

<https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing/>

Office of the Attorney General Consumer Protection Unit  
Kendrick Building  
2320 Capitol Avenue  
Cheyenne, WY 82002

<https://ag.wyo.gov/law-office-division/consumer-protection-and-antitrust-unit/consumer-complaints>

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\*This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or Attorney Generals Offices will accept complaints regardless of whether the institution is required to be licensed in that state.